



CANADIAN MEDICAL ASSESSMENT CENTRE

COVID-19 PROTOCOLS FOR ASSESSORS

1. Upon arrival, claimants will call a specified number to enter the premise. The doors are locked to ensure a controlled and sanitized environment. A contact number will be provided to the claimants prior to the assessment to unlock doors.
2. The physician(s) will be wearing all necessary PPE prior to greeting the claimant
3. Upon entrance, claimants will receive a PPE pack, including a mask and gloves. They will put on all PPE prior to being admitted to the assessment room.
4. There will be no waiting areas and claimants will be escorted directly to the assessment office.
5. A COVID-19 screening will be completed by an emergency room physician, trained in infectious control, prior to the start of the assessment, which includes a temperature check.
6. The assessor(s) will maintain physical distancing for a large duration of the assessment. Movement and interactions while in the assessment clinic will be limited to those absolutely necessary.
7. Additional masks and gloves will be provided upon request.
8. Upon completion of the assessment, claimants will again be escorted out of the office. No waiting will be permitted inside the office.
9. Assessor(s) will discard the used gloves. New gloves will be used for each assessment.
10. The utilized assessment room will be cleaned and disinfected.

If a chaperon is required, the guidelines listed above will be utilized. Assessors, and if applicable, the chaperone, will undergo daily screening.

TRAVELLING ASSESSORS

1. CMAC offers PPE for your travel and in-home assessments.
2. Upon your return from travel within Canada, please monitor for symptoms, such as cough, fever or difficulty breathing for 14 days.
3. Should you develop mild symptoms, such as cough, fever or difficulty breathing, isolate yourself at home and contact your local Public Health Authority for further instructions.

LATEST COVID-19 TRAVEL HEALTH ADVICE LINK

<http://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/latest-travel-health-advice/html#domestic>

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